














# Waste and Recycling Departmental Service Plan 2010-11 Progress and Performance Report



## Key to Symbols

	The action has been completed
	This action is still in progress and on track
	The action was cancelled for the reasons given
	The action was not completed within the planned timetable for the reasons given

Code & Title	Due Date	Status Icon	Progress Bar	Latest Note
CC10_PWR01 Carry out climate change risk assessment	31 Mar 2011		<input type="text" value="0%"/>	Risk Assessment completed
CP10_PWR01 Introduce a kerbside battery recycling scheme	31 Mar 2011		<input type="text" value="100%"/>	Battery recycling in place for all but FN serviced residents.
CP10_PWR02 Expand glass recycling in Lewes town in partnership with Furniture Now!	31 Dec 2010		<input type="text" value="100%"/>	Action completed
CP10_PWR03 Expand card and paper recycling at commercial premises	31 Mar 2011		<input type="text" value="100%"/>	Completed. Paper and card recycling offered to all commercial premises and is now self-financing.
CP10_PWR04 Purchase 3 replacement vehicles (second hand)	31 Aug 2010		<input type="text" value="100%"/>	Completed. 2 vehicles purchased and 3rd vehicle is a capital budget saving
CP10_PWR05 Sign up to the Countywide Waste Recycling Agreement	30 Apr 2010		<input type="text" value="100%"/>	
EQ10_PWR01 Carry out equality impact assessments	31 Mar 2012		<input type="text" value="0%"/>	Department is working within new corporate equalities programme. No new impact assessments have been carried out in 2010/11.
EQ10_PWR02 Promote availability of information in different formats	31 Mar 2011		<input type="text" value="100%"/>	Waste & Recycling Link and batteries bag and information carries information on getting the info in different formats / languages
EQ10_PWR03 Introduce equality monitoring arrangements	31 Mar 2012		<input type="text" value="0%"/>	Department is working within new corporate equality arrangements. Requirements for service level monitoring arrangements are still being defined.

EQ10_PWR04 Include appropriate equality criteria in any relevant service delivery contracts	31 Mar 2011			No new service delivery contracts.
EQ10_PWR05 Conduct equality awareness updates as part of regular team meetings	31 Mar 2011			Equality issues are a standard item on all team meeting agendas. Specific training needs are addressed as required.
SI_PWR03.01 Provide information on commercial recycling to commercial premises	31 Mar 2011			
SI10_PWR04 Employ 3 new operational staff	30 Jun 2011			3 staff appointed
SI10_PWR05 Improve route mapping within core IT system	31 Mar 2011			Completed rounds on GIS and Northgate
SI10_PWR06 Carry out targeted promotional campaigns	31 Mar 2011			Much new work undertaken, see in particular the plastic bag campaign.
SI10_PWR07 Carry out programme of Professional Competence for LGV drivers through consortium training programme	31 Mar 2011			On progress, staff filling required courses. Courses completed and up to date. Contract in place with training organisation.
SI10_PWR10 Reschedule street sweeping rounds	31 Mar 2011			Commenced work in late 2010. Not completed due to rescheduling of refuse collection rounds and consequent financial savings taking priority, however, the task will be carried into 2011/12.
SI10_PWR11 Introduce mapping module to IT core system	31 Mar 2011			The core system now has the mapping loaded but users need to be set up after testing has been completed, this is likely to take "a few months".

**Key Aim: Protecting and Enhancing the Quality of the Local Environment  
Progress on Council Plan actions and projects in 2010/11**

Key to Symbols	
	Action ceased for reasons given
	Target date has not been met
	Action is still ongoing
	Completed by due date



Less than 5%	2%	NI 195a	Green	% sites surveyed which had unacceptable levels of litter	-		
12%	4%	NI 195b	Green	% sites surveyed which had unacceptable levels of detritus	-		
Less than 5%	0%	NI 195c	Green	% sites surveyed which had unacceptable levels of graffiti	-	«	
Less than 5%	0%	NI 195d	Green	% sites surveyed which had unacceptable levels of fly-posting	-	«	
Score 1 (very effective)	Score 3 (not effective)	NI 196	Red	Improved street and environmental cleanliness – fly-tipping		«	
2 days	1.73 days	L15	Green	The average time taken to remove reported fly tips.	-		
325kg	307.2kg	L19	Green	Kg household waste collected per head of population	-		
26.5%	22.36%	L20	Red	% of household waste recycled.		-	
0.5%	0.81%	L21	Green	% of household waste composted.		-	
35.0%	Data Awaited	L22	-	Percentage of waste diverted from landfill		-	
£21.73 or less	Data Awaited	L23	-	Cost of waste collection per head of population (Note: population as at mid 2009: 96,400)	-	-	4
95%	No survey planned in 2010/11	L67	-	Customer satisfaction with commercial waste services (3 yearly survey)		-	

#### Explanatory Notes:

4	L23	This data will not be available until the conclusion of the final accounts in June 2011.